

## How it works

With eVisit, getting the care you need is simple. Here's how it works:

1.



Create your eVisit account

2.



Request a remote visit

3.



Connect with your doctor

4.



Get treatment

**Q:** How can my doctor treat me without a physical exam?

**A:** Your doctor actually doesn't need to do a physical exam to diagnose and treat many conditions. That's because knowing your medical history is considered "90% of the evaluation" when combined with the doctor-patient interaction. How you're feeling can be just as important to your doctor as the results of a physical exam. Plus, being able to see you and view any picture uploads via eVisit gives your doctor the additional visual information needed to make a diagnosis.

**Q:** Can my doctor prescribe medication?

**A:** Yes. If your doctor decides you need treatment, he or she will send your prescription electronically to your pharmacy so it's ready to pick-up when you arrive.

**Q:** What conditions can my doctor treat via the eVisit app?

**A:** Doctors can use the eVisit app to treat and manage a wide range of conditions, from sinus infections to post-operation follow-up care. Check with your doctor to get a full list of the conditions.

**Q:** What conditions cannot be treated via eVisit?

**A:** If you have a medical emergency, please dial 911 immediately. eVisit shouldn't be used for emergency care.

**Q:** Is my medical information secure?

**A:** Yes. The eVisit app is 100% HIPAA compliant, so any personal health information you provide is completely safe and secure.

**Q:** Do I need any special equipment to use the eVisit app?

**A:** You do need a few basics: a computer or compatible mobile device (tablet or smartphone), a webcam, and a microphone. If your computer or mobile device already has an integrated camera and microphone, you shouldn't need any extra equipment to get started.

**Q:** I'm not very tech-savvy. Is eVisit still for me?

**A:** Yes! We designed the eVisit app to be very user-friendly. Imagine Skype, but with a few more bells and whistles to give you and your doctor everything you need to have a successful visit.

eVisit®

